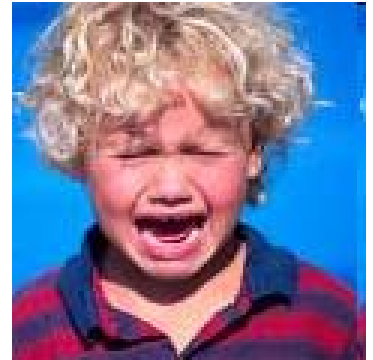




# Why is Timmy crying?

Timmy is crying, because his dad just told him that the family won't be going to Euro Wally World this year. Since Northwest and Delta are merging, Delta has forced some bad changes on the Northwest frequent flyer plan that dad has been saving miles in for years. More miles, more fees!



On January 15th, Northwest starting using Delta's three tier award scheme. So, not only does it cost more than the 50,000 miles per person, the award could cost as much as 125,000 miles per person!

	How many award miles now	Max Miles	Old Level	Max Miles
Trip within USA	25,000	60,000	25,000	50,000
Trip USA/Europe	60,000	125,000	50,000	100,000
Trip USA/S America	60,000	125,000	50,000	100,000
Trip Europe/USA*	60,000*	125,000*	50,000	100,000

**\*Did you know that if you start an award trip in Europe and take a flight on Delta, that you will be charged up to \$250 in fuel surcharges? That's just not fair. These changes may come to NW flights soon!**

**Many more consumer unfriendly changes are coming on March 1st, 2009. If you don't let the people in charge know that you won't stand for these unfair changes, then all the miles you built up will be almost worthless. Changes on First Class and Business Class tickets are much higher than what is shown above.**

**Don't pay through the nose for awards with the miles you already have!**



Edward H. Bastian  
President & CEO NWA  
Delta Air Lines, Inc.  
P.O. Box 20706  
Atlanta, Georgia 30320-6001  
[ed.bastian@delta.com](mailto:ed.bastian@delta.com)



Richard Anderson  
Chief Executive Officer  
Delta Air Lines, Inc.  
P.O. Box 20706  
Atlanta, Georgia 30320-6001  
[richard.anderson@delta.com](mailto:richard.anderson@delta.com)